## Available 24/7 – Free and Confidential Trident United Way's 211 Helpline

211 is an easy telephone number that connects people with important community services to assist people in crisis.

It is a multi-language resource for finding assistance in your local community and can offer information on:

- Affordable childcare and after-school care
- Health services
- Utility assistance
- · Food, clothing and housing
- Counseling and support groups
- · Services for seniors and the disabled



Calls from Tri-County residents to the helpline remained steady in 2021: more than 13,000 calls per year or more than 1,000 calls a month on average.

The service is also available online by going to <u>SC211.org</u> or downloading the App on your mobile device via the <u>Apple Store</u> or <u>Google Play Store</u>.

211 now has a new text option. Just text 211211 and enter one of the keywords "Food" "Housing" or "Electric" and you'll get a list of resources near you.

The free service is thanks in part to support from Trident United Way donors who are UNITED to serve our community.