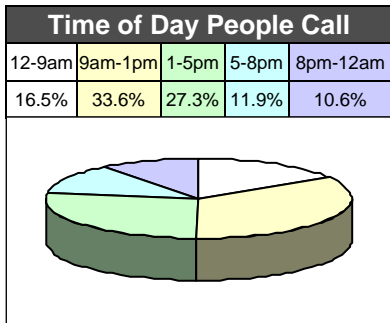
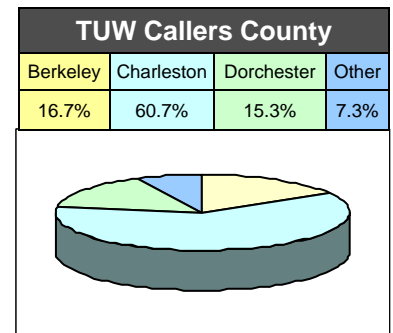


Information and Referrals



Top 20 Agencies Receiving Referrals
Represents 57% of all referrals made

Tricounty Family Ministries Community Assistance Program
Salvation Army Service Unit - Charleston County
Outreach Services - Charleston County
ShelterNet
Catholic Charities - Basic Needs
Modest Needs
Salvation Army Service Unit - Dorchester County
Outreach Services - Berkeley County
Outreach Services - Dorchester County
Salvation Army Service Unit - Berkeley County
Palmetto House
Midland Park Community Ministries
Neighborhood House
Crisis Ministries
Lowcountry Food Bank
South Carolina Housing Search
Low Country Community Services
Tricounty Family Ministries Food and Clothing Services
Trident United Way - Berkeley County Service Center
North Charleston Harvest Free Medical Clinic



Caller Demographics

Gender	Age	Ethnicity	Percent
Female	18-39	African Amer	22.6%
Female	18-39	Caucasian	16.0%
Female	40-59	African Amer	15.2%
Female	40-59	Caucasian	13.8%
Male	40-59	Caucasian	6.7%
Male	18-39	Caucasian	5.8%
Male	18-39	African Amer	4.3%
Female	60+	Caucasian	3.5%
Male	40-59	African Amer	3.1%
Female	60+	African Amer	3.0%
Female	0-17	Caucasian	1.2%

TUW Caller City

Charleston	30.27%
N. Charleston	24.54%
Summerville	10.74%
Goose Creek	4.26%
Mt. Pleasant	3.66%
Moncks Corner	2.72%
Ladson	2.21%
James Island	1.94%
Columbia	1.76%
Johns Island	1.31%
Hanahan	1.23%
Hollywood	0.94%

Top 10 Caller Needs - Represents 55.1% of Total Caller Needs

Utility Bill Payment Assistance	23.9%	Community Clinics	2.0%
Rent Payment Assistance	11.2%	Housing Search Assistance	1.9%
Food Pantries	4.4%	Transitional Housing/Shelter	1.9%
Homeless Shelter	3.7%	Home Rehabilitation Programs	1.8%
Food Banks/Food Distribution Warehouses	2.8%	Legal Counseling	1.5%