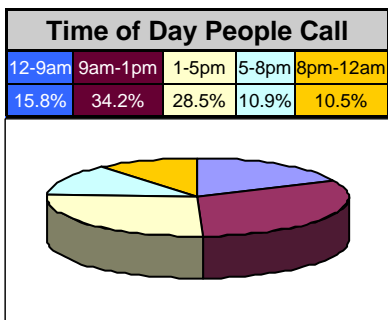


Information and Referrals

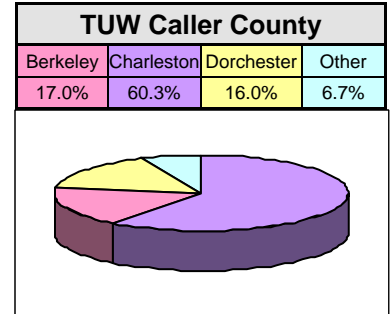


Caller Demographics

Gender	Age	Ethnicity	Percent
Female	18-39	African Amer	25.7%
Female	40-59	African Amer	16.9%
Female	18-39	Caucasian	14.0%
Female	40-59	Caucasian	12.6%
Male	40-59	Caucasian	6.2%
Male	18-39	Caucasian	5.1%
Male	18-39	African Amer	3.8%
Female	60+	African Amer	3.5%
Female	60+	Caucasian	3.3%
Male	40-59	African Amer	3.2%
Male	60+	Caucasian	1.0%

Top 20 Agencies Receiving Referrals
Represents 61% of all referrals made

Tricounty Family Ministries Community Assistance Program
Outreach Services - Charleston County
Salvation Army Service Unit - Charleston County
ShelterNet
Salvation Army Service Unit - Dorchester County
Outreach Services - Dorchester County
Modest Needs
Salvation Army Service Unit - Berkeley County
Outreach Services - Berkeley County
Midland Park Community Ministries
Neighborhood House
Catholic Charities - Basic Needs
Palmetto House
Crisis Ministries
Lowcountry Food Bank
Tricounty Family Ministries Food and Clothing Services
South Carolina Housing Search
Low Country Community Services
North Charleston Harvest Free Medical Clinic
Bread Basket



TUW Caller City

N. Charleston	27.0%
Charleston	25.5%
Summerville	13.7%
Goose Creek	5.1%
Mt. Pleasant	3.5%
Ladson	3.2%
Moncks Corner	3.1%
James Island	2.2%
Hanahan	1.6%
Johns Island	1.4%
Huger	1.3%
St. George	1.1%

Top 10 Caller Needs - Represents 58% of Total Caller Needs

Utility Bill Payment Assistance	26.2%	Community Clinics	2.1%
Rent Payment Assistance	12.3%	Housing Search Assistance	1.9%
Food Pantries	4.4%	Home Rehabilitation Programs	1.8%
Homeless Shelter	3.3%	Transitional Housing/Shelter	1.6%
Food Banks/Food Distribution Warehouses	2.7%	Legal Counseling	1.6%